



# Things you should consider BEFORE you change your internet service provider (ISP)



Here is a Checklist for you to go through before you change ISPs, so that you don't run into problems :

Firstly, whenever you change services (sometimes even if you stay with the same service-provider, but change your account/plan) – the service connects via a Modem, and it is very likely that the modem's configuration will need re-programming (do you have those skills?) Or, you may receive a new (pre-programmed) modem that simply requires connecting/plugging-in to the correct line (are you sure which line/cable to connect it to?) You may need to call your IT-Guy. Start by asking yourself these questions :

