

Network Feature & Test Codes for Techs

Brisnorth Test Number :

(07) 3623 0806	Main Menu
Sub Menus -	
1	Places you on Hold with music with queue prompts (# = exit to Main)
2	Test your phone's keypad (tells you what digit you have dialled)
3	Reads back your Caller ID (like Telstra 127 22 123 or 1800 80 1920)
4	Technical Support (connects you to a Test Engineer)
For assistance with Set-up/Config/Testing of SIP Trunks (VoIP Services) please check documentation here http://www.brisnorth.com.au/tech-resources/ before calling Technical Support	

Telstra , Optus and other Network Codes :

Call Forward - Immediate

*#21#	Check Call Forward Immediate Status
*21 [forward number] #	Enable Call Forward Immediate on all incoming calls
#21#	CANCEL Call Forward Immediate

Call Forward - Busy

*#24#	Check Call Forward Busy Status
*24 [forward number] #	Enable Call Forward when line is Busy for incoming calls
#24#	CANCEL Call Forward Busy

Call Forward - No Answer

*#61#	Check Call Forward No Answer Status
*61 [forward number] * [time in seconds] #	Enable Call Forward when line is Not Answered within the number of seconds
#61#	CANCEL Call Forward No Answer

Call Waiting/Conference

*#43#	Check Call Waiting Status
*43#	Enable Call Waiting
#43#	Disable Call Waiting
*44	Dial before a number to Disable Call Waiting for the call duration (This is only enabled on Ericsson based Exchanges)
[RECALL] 2	Dial during an active conversation to pick up an additional incoming call
[RECALL] 1	Dial during an active conversation to switch back to your original call
[RECALL] 3	Dial during an active and waiting conversation to join all together (max of 3 callers)

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Caller ID Control

127 220	Check Caller ID Status on landline
1831 [phone number]	Blocks your Caller ID for the duration of the call
1832 [phone number]	Unblocks your Caller ID for the duration of the call

Last Call Return

*10#	Check last missed call
0#	Redial last number (<i>unverified</i>) (This is only enabled on Ericsson Exchanges)

Telstra Landline Test Numbers

127 22 123 or 1800 80 1920	Playback of the current landline number (Unavailable on silent numbers) – See also Brisnorth Test Number at top of document.
12722199	Ring back the current landline number

Optus Landline Test Numbers

127 2312	Playback the current landline number See also Brisnorth Test Number at top of document.
127 2322	Playback of 1KHz test tone
1272399	Ringback the current landline number

Fax Test Numbers

0396400999 or 1300368999	Telstra number receives and sends back FAX test pages within a few minutes
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Telstra MessageBank/Voicemail

101	Check MessageBank on the current landline/mobile
1800135102	Remotely check your MessageBank anywhere Australia-wide with a FreeCall (Very useful)
+61418707102	Remotely check your MessageBank anywhere World-wide

Call Back (Busy)

[RECALL] *37#	Dial to have Call Back enabled on a Busy line you're trying to reach Your phone will ring as soon as the busy line becomes available
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