

## Installing Plantronics Savi 770 or W440 -with full call-control (headset-button to hang-up call)



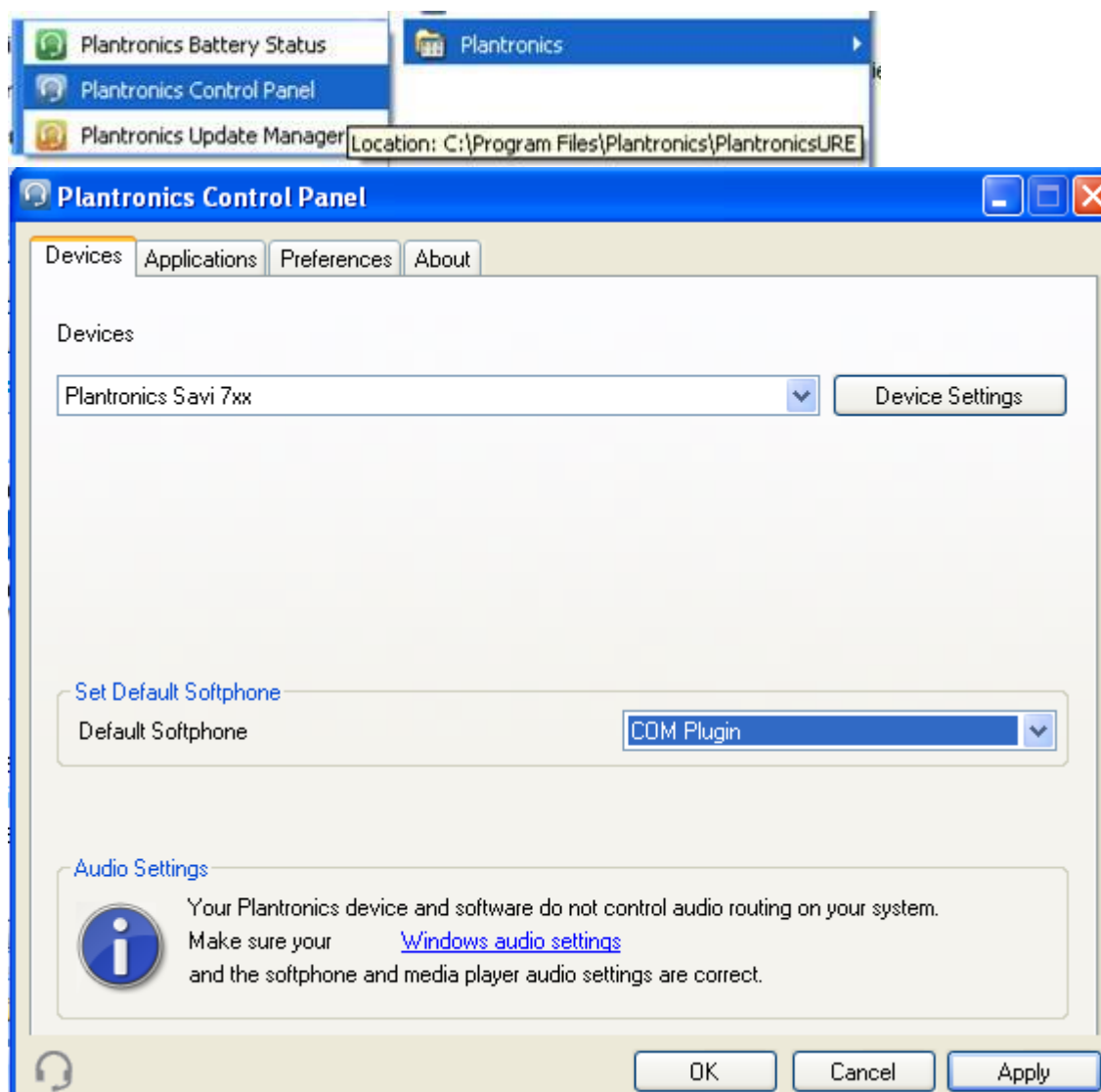
These work 100 % on Zultys MXIE Softphone ... follow these steps EXACTLY, and you cant go wrong:

- 1) Uninstall any existing Plantronics Spokes or Hub Apps. (Win 8.1 is a b1tch to uninstall Plantronics from)
- 2) Exit/shut-down MXIE.
- 3) install THIS version of Spokes :

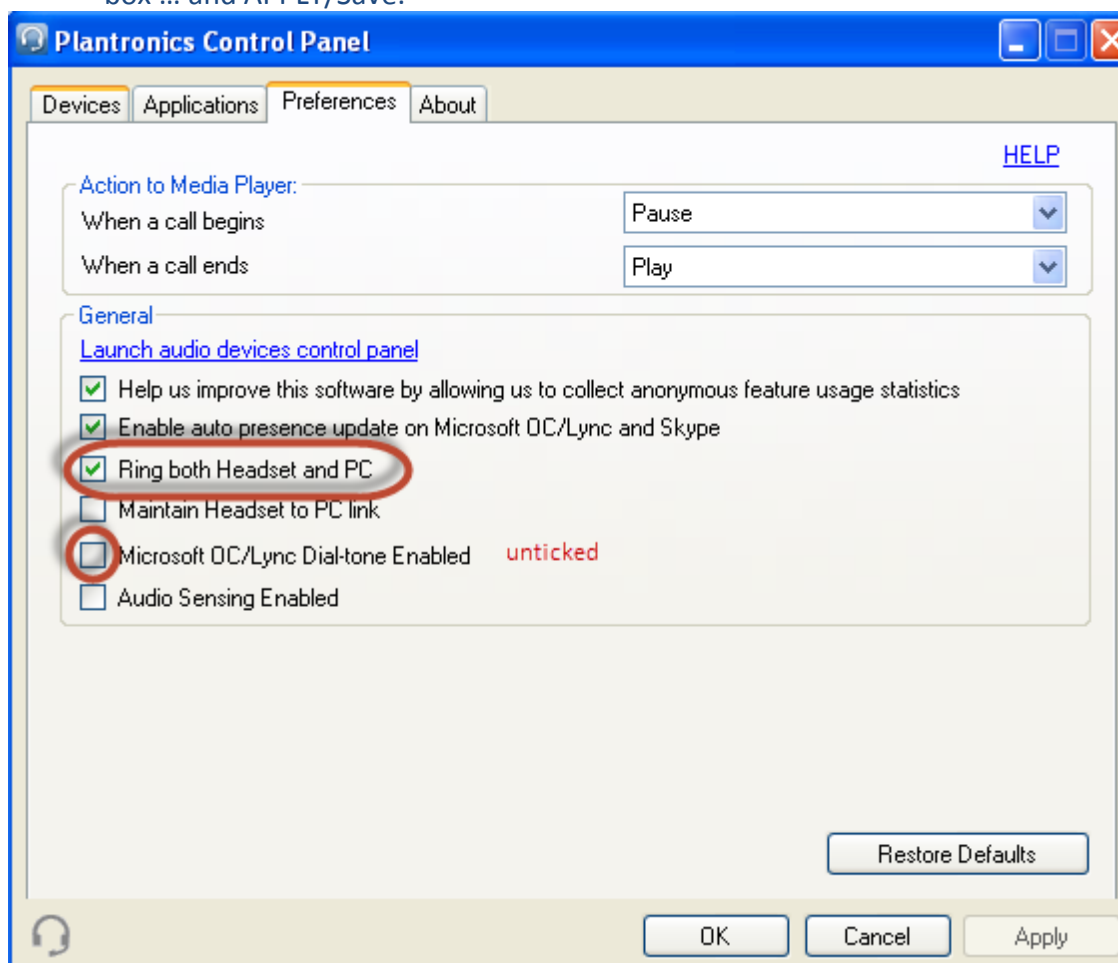
<https://www.plantronics.com/media/downloads/PlantronicsSetup.exe>

(or download it from the MX, and if downloading from the MX, make sure that your ver10 has the right patching, otherwise you'll have a whole world of pain with softphone+headset use. Ver 9 and Ver 11 have no problem)

- 4) Plug in the USB cable of 770 or the D100 if using W440
- 5) Open / log-in to MXIE
- 6) In MIE preferences, under Softphone/Audio , select the headset from the drop-down list.
- 7) In Windows go to All Programmes , Open Plantronics Control Panel and set Default Softphone to COM Plugin.



- 8) Under the Plantronics “Preferences” tab, ENSURE THAT YOU UNTICK the Microsoft OC/Lync Dial-tone Enabled box, and (if desired) tick the “Ring both Headset and PC” box ... and APPLY/Save.



Be sure not to overlook the final step to untick the Microsoft box. – Once that is done, the button on the headset will be able to release/hang-up calls.

Have you watched our Zultys Tutorials ?

<http://www.brisnorth.com.au/zultys-tutorials/>

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